# Southern Conference on Homelessness & Housing

10.07.21



# Creating Capacity in a Crisis Lessons from 2020





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#### Lead Agency HMIS Admin SSVF Grantee

\*and since COVID-19 ESG-CV Backbone & Lead Agency



# The bigger more complex problems you solve the bigger more complex problems you will be asked to solve

Or – putting the wings on as you go down the runway



Emergency Shelter Protocol – March 2020
Non-congregate Shelter – April 2020
ESG-CV Funding – Sept/Oct 2020
Gold Rush Inn – Dec 21, 2020
Encampment Response/Temporary Bridge Shelter –
March/April 2021

\*By Name List for Veterans Drops under 120



NE FL DELTA Variant Hot Spot – July 2021
Re Activate COVID+ Protocols – August 2021
\*By Name List for Veterans over 135
Salvation Army Building COVID+ Shelter– September 2021
Salvation Army Building Temporary Bridge Shelter –
October 2021

\* All ESG-CV Partners Experiencing Staffing Issues



### Time & Trust

**Problem Solving** 



What worked? 10.07.21

### Temporary Bridge Shelter

(But we thought it was going to be a disaster)



### Encampment Response

(but we think is working)



#### Landlord/Housing Location Team

### **ESG-CV Navigation Team**

ESG-CV Case Manager Team Lead

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#### **ESG-CV Prevention Team**

## Contract Help Training

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